



1:00 PM cT

11 AM PT / 12 PM MT / 2 PM ET

30 MINUTES

BACKUP

How coworkers SHOULD provide backup during conflict

Topics covered:

- How most people do backup (and why it is wrong!)
- The three things a coworker providing backup should do (and one they should NOT do!)
- How and when to switch roles (e.g., the situation is escalating)

HOW TO ATTEND



REGISTER

All attendees must register for the live training on Zoom. To register, use the QR code or go to this link:



https://bit.ly/Backup State



Click the link in the Zoom confirmation email to watch live when the training starts.

WATCH REPLAY

The replay will be available on Zoom for 4 weeks and in Niche Academy 5 days after the live training.

